



455 W 56th Street, New York, NY 10019

sporn.com

## **GENERAL WARRANTY**

Yuppie Puppy Pet Products, Inc., DBA The Sporn Company warrants each product sold by Yuppie Puppy Pet Products, Inc., DBA The Sporn Company or its authorized dealers ("Product") to be free of defects in materials or workmanship for as long as you own the Product, or for the maximum period allowed by the laws of your jurisdiction, if less.

## **EXCLUSIONS FROM COVERAGE**

Excluded from coverage under this warranty are the following:

- ∞ Products purchased other than from Yuppie Puppy Pet Products, Inc., DBA The Sporn Company or from an authorized Yuppie Puppy Pet Products, Inc., DBA The Sporn Company dealer.
- ∞ Damage resulting from abuse or misuse.
- ∞ Damage resulting from extended wear and tear.
- ∞ Damage resulting from tampering or a customer modification.
- ∞ Damage resulting from exposure to a caustic substance.
- ∞ Consequential, incidental, indirect, punitive, exemplary, and/or special damages (although some states in the United States do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion might not apply to you).

This warranty is the exclusive warranty provided by Yuppie Puppy Pet Products, Inc., DBA The Sporn Company relating to the Product and, to the maximum extent permitted by law, Yuppie Puppy Pet Products, Inc., DBA The Sporn Company disclaims all other express or implied warranties.

∞ **WHAT YOU WILL NEED TO DO TO RETURN DEFECTIVE PRODUCTS**

Bring the Product to the store where it was purchased OR call Yuppie Puppy Pet Products, Inc., DBA The Sporn Company for a Return Authorization Number ("RA#").

To obtain an RA#, please take the following steps:

∞ call us at 1-(800) 223-1140

∞ tell us WHAT you are sending back;

∞ tell us WHY you are sending it back; and

∞ record the RA# and details for your future reference.

To ship the product back to Yuppie Puppy Pet Products, Inc., DBA The Sporn Company , please take the following steps:

∞ include a copy of the original proof of purchase or receipt;

∞ include a brief description of the problem;

∞ include the RA#;

∞ mark or identify the defect with a piece of masking tape (if applicable);

∞ print the RA# clearly on the outside of the box; and ship the Product to the following address:

**Yuppie Puppy Pet Products, Inc., DBA The Sporn Company Returns**

520 E Orange Show Rd, San Bernardino, CA 92408

Attn: Warranty Department (RA # \_\_\_\_\_)

Please ship the Product freight prepaid and insured (Yuppie Puppy Pet Products, Inc., DBA The Sporn Company assumes no responsibility for Products during shipment from the customer to our Warranty Department and shipping charges are not refundable).

If Yuppie Puppy Pet Products, Inc., DBA The Sporn Company determines that the Product is defective, Yuppie Puppy Pet Products, Inc., DBA The Sporn Company will either replace the Product or repair the Product. All determinations made by Yuppie Puppy Pet Products, Inc., DBA The Sporn Company will be within Yuppie Puppy Pet Products, Inc., DBA The Sporn Company sole discretion and will be final.

All returns by Yuppie Puppy Pet Products, Inc., DBA The Sporn Company in the United States will be sent using ground shipping; shipments being returned to a P.O. Box will be made using U.S. Mail. All returns to international customers will be sent using standard shipping.

∞ **STATE AND INTERNATIONAL LAWS**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the United States and in other countries.